Daimler Truck Southern Africa Ltd

Press information **21 October 2026**

Mercedes-Benz Trucks South Africa Launches My TruckPoint: One Login. Total Fleet Visibility.

- Mercedes-Benz Trucks introduces: One login. One platform. Greater control.
- Bringing key fleet data and connected digital solutions together in one convenient place for Mercedes-Benz Trucks customers.
- Greater visibility and less administration, helping customers improve efficiency, maximise uptime and stay in control of their operations.

PRETORIA, SOUTH AFRICA – Mercedes-Benz Trucks South Africa has officially launched My TruckPoint, a centralised digital customer portal that brings together key vehicle, service and fleet management applications in one convenient platform. With a single login, customers can access important vehicle and service information, streamlining administration and providing greater visibility across their operations.

Serving as a single gateway to Mercedes-Benz Trucks' connected services, My TruckPoint provides access to Fleetboard, the telematics platform that delivers real-time vehicle, driver and operational data to help improve fleet efficiency, fuel consumption, safety and performance; Mercedes-Benz Trucks Uptime, a predictive maintenance and real-time diagnostics solution that continuously monitors vehicle health to maximise uptime and reduce unplanned downtime; TruckLive, Mercedes-Benz Trucks' connectivity solution that provides access to vehicle information, maintenance planning, live traffic updates, connected breakdown assistance, over-the-air software updates and a range of digital services; and Service Contracts, giving customers convenient visibility of their service and maintenance agreements.

Together, these solutions provide customers with greater control and visibility over their operations, helping them make informed decisions, improve efficiency and maximise vehicle uptime.

“More than just a customer portal, My TruckPoint reflects Mercedes-Benz Trucks' ongoing commitment to supporting customers throughout their ownership journey,” says Naeem Hassim, Vice President: Customer Services and Parts. “As transport operations become

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Non-Executive Directors: H. Schick (Chairman), A. von Wallfeld, J. Distl
Independent Directors: N. Ketwa, T. Sefolo, B.T. Nkambule
Company Secretary: S. Bishop

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increasingly connected and data-driven, our customers need simple, convenient access to the services, information and support that help keep their businesses moving. My TruckPoint brings together the applications and solutions our customers use most into a single, user-friendly platform, providing greater visibility, convenience and control. Whether operating a single truck or an entire fleet, customers can stay connected, maximise uptime, improve efficiency and focus on what matters most: running their business."

Key benefits of My Truck Point:

- **Higher vehicle availability** through early detection of issues and proactive maintenance and repairs planning.
- **More efficient fleet management** thanks to insights into vehicle condition, usage and performance.
- **A one-stop portal** to see all your Daimler Truck Value added products, (Service Contracts, Fleetboard, Uptime, S24H).
- **Connectivity** is an integral part of our MB Trucks – it creates added value and enables optimal vehicle operations.

As the transport and logistics industry continues its digital evolution, My TruckPoint offers a seamless gateway to the services and information that support more productive, connected and efficient fleet operations.

Ends.

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Mercedes-Benz Trucks and Buses SA

FUSO Trucks Southern Africa

Daimler Truck Southern Africa Group of Companies at a glance:
Since the invention of the truck 130 years ago, Daimler Truck AG has been a pioneer in the commercial vehicle sector and is today one of the world's largest commercial vehicle manufacturers. Established in South Africa over 60 years ago, Daimler Truck Southern Africa Ltd together with its subsidiaries, Daimler Truck Financial Services South Africa (Pty) Ltd and Sandown Motor Holdings (Pty) Ltd provides an optimal experience for our esteemed customers, supported by a comprehensive portfolio of products and services. The Group's success is based on its leading brands including Mercedes-Benz Trucks, Mercedes-Benz Buses, FUSO Trucks in addition to offering parts and services for Freightliner and Western Star Trucks. Its product range is backed by its market-leading value-added services, including Fleetboard, TruckStore, TruckTraining, and Financial Services. With a Southern African footprint that includes South Africa, Namibia, Lesotho, Botswana, Eswatini, Malawi, Mozambique, Zimbabwe, and Zambia, the company is headquartered in Pretoria, the capital city of South Africa, and all its products are assembled locally at its production plant in KuGompo City (East London).

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